

Frequently asked questions

I'm worried about my lawyer and their firm, can I leave?

Yes. Even though you may have signed a cost agreement with your current law firm, you can choose to terminate that relationship.

Is it easy to leave my law firm and change lawyers?

This depends on how far progressed you are in your claim. It can be easier to change lawyers if your case has not progressed very far.

Will I have to pay anything?

Maybe. Your cost agreement with your current law firm will include information about the cost of transferring your case to a different lawyer. It's important that you read this document carefully. Any costs you need to pay will depend on how far progressed you are in your claim.

Even when you have to pay legal costs, it's often possible for an agreement to be reached where these costs are not paid until your case has been finalised with your new lawyer and you receive compensation.

How do I get my file?

You can request that the file be given to you directly, or your new lawyer will request that your file be transferred.

What information do I need to have to change lawyers?

We will need to know when your injury happened, what type of injury you have, whether or not you are working, what compensation you have already received and what stage your case is at.

You will need a copy of the cost agreement you signed so we can look into the costs you may have to pay when transferring to our firm.

Why choose Adviceline Injury Lawyers?

Adviceline has been assisting injured Victorians since 1975. Our lawyers are experts in their field and are passionate about protecting the rights of injured people. We only act for people who have been injured, not people responsible for the injuries.

In 2016 one of our partners was made a Judge of the County Court of Victoria in recognition of her, and the firm's expertise, experience and track record of helping injured people. We pride ourselves on our legal expertise and our strong winning record.

In 2017, four lawyers were recognised by the Law Institute of Victoria as accredited specialists in personal injury law. Our practice is complimented by the success of these tremendous team members, bringing our number of LIV accredited personal injury law specialists to six.

Do I have to speak to a call centre?

No. When you call Adviceline Injury Lawyers, you speak directly to a qualified lawyer who works in personal injury law every day.

Often, the lawyer who answers your call will be the one who handles your claim, unless they believe another lawyer would be better suited because of your location or their speciality in a particular area of law. Either way, you will get accurate, practical advice from industry leading solicitors from the get go, rather than a call centre.

CONTACT US **T (03) 9321 9988** | **E advice@alil.com.au**

LOCATIONS

Epping

Shop 110B,
Epping Plaza
Cnr Cooper/High St
Epping VIC 3076

Melbourne

Level 8,
555 Bourke Street
Melbourne VIC 3000

Melton

43 Wallace Square
Melton VIC 3337

Moe

Level 1,
18-20 Kirk Street
Moe VIC 3825

Springvale

369C Springvale Road
Springvale VIC 3171